

General Terms & Conditions of DAKOR MELAMIN IMPRÄGNIERUNGEN GMBH for the Purchase of Goods and Services from Companies Located within Germany

Status: July 2023

I. Scope of Application of General Terms & Conditions of Purchase

1. These "General Terms & Conditions of Purchase" will govern all purchases of goods and services or software by DAKOR Melamin Imprägnierungen GmbH (hereinafter referred to as "DAKOR GmbH") from suppliers of goods and services or software located in Germany. Further obligations undertaken by suppliers in connection with a given agreement will not affect the validity of these General Terms & Conditions of Purchase.
2. Additional or conflicting terms and conditions of suppliers will not be binding upon DAKOR GmbH even if the latter should fail to object to, indicates acceptance of any such terms and conditions through cooperation or any similar action or accepts delivery of goods or services.

II. Placement of Orders

1. The Supplier will notify DAKOR GmbH in writing prior to acceptance of any purchase order if the goods to be supplied are unsuitable or suitable with restrictions for the use made known to the Supplier or to be assumed for the purposes of the purchase order or if the goods to be supplied are associated with any particular health, safety or environmental risks or their content and scope entail atypical risks that are or should be known to the Supplier. The same will apply accordingly if the Supplier is or should be aware that the goods to be supplied do not conform in every respect with representations made in advertising, in brochures or in other publications of the Supplier intended for the public in Germany and abroad.
2. Preparation of quotations, technical projects, preliminary studies, etc., by the Supplier may not entail any costs or expense for DAKOR GmbH or obligation on the part of DAKOR GmbH to place an order with the Supplier.
3. Quotations of the Supplier must be made in writing. Any differences between a quotation of the Supplier and a query or purchase order of DAKOR GmbH must be clearly indicated. Quantities, dimensions and weights as well as visuals and drawings specified or provided in connection with a purchase order will be binding.
4. A binding contract based on the quotation of the Supplier will effectively come into being upon receipt of the corresponding purchase order from DAKOR GmbH. Neither the receipt of goods and/or the acceptance of services nor payment for such goods or services or any other action on the part of DAKOR GmbH, tacit or otherwise, will suffice to establish a binding contract between the Parties. DAKOR GmbH may submit a written purchase order at any time in the course of the 14 calendar days following receipt of a quotation from the Supplier. The content and scope of the resulting contract will be based exclusively on the written purchase order of DAKOR GmbH even if they differ otherwise – except in respect of the purchase price and quantity – from representations of the Supplier, including in respect of exclusive application of these General Terms & Conditions of Purchase. A binding contract will then come into being only if the Supplier notifies DAKOR GmbH without delay, but within no later than 7 calendar days following receipt of the written purchase order, to the effect that the order differs from the Supplier's quotation.
5. DAKOR GmbH may change contractually agreed specifications for goods and/or services or cancel an order in its entirety or in part. The Supplier will in any such case be entitled to indemnification for documented expenses. In the case of cancellation, the Supplier will also be entitled to compensation for loss of profit.

6. Any restriction of the rights of DAKOR GmbH under the law or these General Terms & Conditions of Purchase, i.e., waiver of legal warranty claims, guarantees or representations of the Supplier as regards goods and/or services, must be agreed to in writing by DAKOR GmbH.
7. Employees or agents of SURTECO GmbH are not authorized to make any representations or extend any warranties that deviate from the written purchase order of DAKOR GmbH.
8. Any changes in an existing contract must be confirmed in writing by DAKOR GmbH.

III. Duties of the Supplier

1. The Supplier will deliver the goods and/or provide the services specified in the written purchase order of DAKOR GmbH and fulfill all other obligations incumbent upon the Supplier. The same will apply in respect of any warranties and representations of the Supplier, which need not be confirmed in writing.
2. The Supplier may not use the services of any subcontractor to fulfill its obligations towards DAKOR GmbH without the written consent of the latter.
3. The Supplier will notify DAKOR GmbH of any impending shipment in writing on a timely basis. The Supplier will inspect the goods and/or services to verify conformity with the contractual quantity, nature and packing of the goods and/or services and the absence of any material and/or legal defects prior to shipment and DAKOR GmbH will do the same after delivery or performance. A written record will be kept of the results of such inspection.
4. The Supplier will be exclusively responsible for shipment and custody of the goods and/or services up to the time of delivery to DAKOR GmbH. The former will also be responsible for providing suitable packaging for shipment, for proper loading and for the choice of the means of transport for shipment. Any understanding pertaining to special delivery conditions will have no effect upon the above obligations of the Supplier and will be limited to allocation of costs.
5. The Supplier warrants and represents that the goods and/or services will be merchantable in Germany by DAKOR GmbH. The Supplier will also notify DAKOR GmbH in writing on a timely basis of specifications of the goods and/or services that could be of importance in respect of the resale of such goods and/or services.
6. The Supplier will obtain and provide DAKOR GmbH with all necessary licenses, permits, certificates of origin and movement and reference certificates as well as all other certificates and documents.
7. The Supplier warrants and represents that the goods and/or services are in compliance with contractual understandings, these General Terms & Conditions of Purchase and the provisions of German law.
8. The Supplier agrees to make timely delivery to the address specified in the written purchase order. Only the employee of DAKOR GmbH expressly identified on the sign in the receiving area will be authorized to accept the goods and/or services.
9. Unless agreed otherwise, the Supplier will mark and label new goods and/or services according to type, quantity, quality and packing agreed in compliance with regulations and standards commonly found in Germany and in a manner suitable for the contemplated use and/or application of DAKOR GmbH and deliver the goods and/or services to the latter. In the event goods and/or services require more specific identification, the Supplier will notify DAKOR GmbH accordingly in writing on a timely basis and request that DAKOR GmbH exercise its right to provide such identification. The Supplier may not deliver and/or invoice DAKOR GmbH for partial shipments and/or partial performance of services without the express consent of DAKOR GmbH.
10. The Supplier warrants and represents that the goods and/or services will not be encumbered by the rights of others at the time of delivery, including but not limited to commercial rights or other intellectual property rights that would interfere with the unrestricted use of the goods and/or services by DAKOR GmbH.

11. The Supplier will provide DAKOR GmbH with a supplier's declaration and – upon request – certificates of conformity upon delivery of the goods.
12. Each shipment must be accompanied by a bill of lading showing the number of DAKOR GmbH's purchase order. The information contained in invoices, bills of lading and shipping documents must correspond to that contained in DAKOR GmbH's purchase order, meet all legal requirements and be forwarded to DAKOR GmbH under separate cover. Invoices of the Supplier must contain mention of the number and date of the purchase order of DAKOR GmbH as well as the Supplier's tax number. Any partial or follow-up shipments agreed to must be identified as such in the corresponding invoices and bills of lading.
13. The Supplier must comply with agreed delivery dates and deadlines. In the event the Parties agree to delivery within a certain period, DAKOR GmbH may specify the time of delivery within such period. Notwithstanding any other claims of DAKOR GmbH, the Supplier must without delay notify DAKOR GmbH in writing of foreseeable delays and provide a new delivery date. The new date of delivery will be considered a fixed date within the meaning of § 376 of the German Commercial Code [Handelsgesetzbuch – HGB]. In the event delivery is delayed, DAKOR GmbH's right to fulfillment will remain intact without separate notification. The performance of any services by the Supplier at times or during periods other than those agreed will require the express written consent of DAKOR GmbH.
14. Contractual penalties and/or liquidated damages will not affect performance of the contractual obligations of the Parties and will not exclude the possibility of further claims for damages by DAKOR GmbH even in the case of acceptance of delivery without objection.
15. The Supplier may not refuse or withhold performance or raise defenses or bring counterclaims except in the case of the existence of a due and undisputed or legally enforceable counterclaim against DAKOR GmbH.
16. The Supplier agrees to use environmentally friendly packing materials and dispose of any such materials as well as goods supplied that fall under legislation governing the disposal of waste and – unless provision is for disposal made otherwise – have such materials and goods collected at the delivery address agreed in writing or disposed of by third parties at the Supplier's own expense.
17. The Supplier agrees to use exclusively environmentally friendly processes for the production of its goods and performance of its services and make environmentally responsible use of raw materials required for production. This obligation will apply to the entire production chain from the initial choice of raw materials and cover everything from energy-efficient and environmentally friendly production and application to packing, transport and disposal.
18. The Supplier will ensure that raw materials and products intended for DAKOR GmbH do not involve the use of child labor under intolerable conditions and are in compliance with the principles of the UN Convention on the Rights of the Child and the International Labour Organization (ILO).
19. The Supplier agrees to comply with relevant ISO standards.
20. DAKOR GmbH explicitly refers to its "Supplier Code of Conduct - Sustainable Procurement", available at www.surteco.com/agb, (hereinafter "Code of Conduct") and expects his suppliers to comply with the principles of conduct stated therein. In addition, the following rules and regulations apply in regard to the Code of Conduct:
 - a) The supplier is obligated to inform DAKOR GmbH immediately should the supplier have indications and/or knowledge that either he himself or one of his sub-suppliers should violate the principles of conduct and specifications resulting from the Code of Conduct.
 - b) Should the supplier violate individual obligations from the Code of Conduct, DAKOR GmbH reserves the right to terminate contracts with the supplier.

- c) In addition, the supplier must indemnify DAKOR GmbH against all claims by third parties, administrative fines and fines and all other claims which are asserted, imposed and/or levied against DAKOR GmbH as a result of a culpable breach by the supplier of the obligations arising from the Code of Conduct.
- d) DAKOR GmbH is entitled at any time to verify by either itself or through third parties that the supplier is complying with the requirements and obligations arising from the Code of Conduct. This can be done after appropriate notification on site at the business premises of the supplier during normal business hours and/or by inspecting the relevant documents and books of the supplier. Should DAKOR GmbH have concrete indications and/or knowledge that the supplier is in breach of the Code of Conduct, such an inspection may also be carried out without prior notice

IV. Duties of DAKOR GmbH

1. DAKOR GmbH will pay the price agreed with the Supplier. Payment will be transferred to a bank account of the Supplier subject to verification of the accuracy of the respective invoice.
2. The Supplier's right to receive payment presupposes receipt of all goods and documents as agreed and/or acceptance of all services by DAKOR GmbH. Payment will be due as follows, regardless of any other legal requirements, after receipt of a proper invoice by DAKOR GmbH:

With a discount of 3% for prompt payment by the end of the month if the invoice is received between the first and fifteenth days of that month or by the end of the following month if the invoice is received between the sixteenth day and the end of the month.

3. Payment will cover all services of the Supplier and include miscellaneous expenses incurred as well as any taxes and fees and any bank charges incurred. Any increase in the contractual price – for whatever legal reason – is excluded.
4. Persons not party to the Agreement may not demand payment. In the case of assignment, DAKOR GmbH may nevertheless make payment to the Supplier.
5. DAKOR GmbH's legal rights to reduce the purchase price, to offset, to retain possession and/or to raise defenses or counterclaims will not be affected by these General Terms & Conditions of Purchase.

V. Material and Legal Defects

1. Unless stipulated otherwise in the written purchase order by DAKOR GmbH, any nonconformity of the delivered goods in respect of quantity, nature or intended use with advertising claims or legal requirements pertaining to the products, descriptions or designation of the Suppliers will constitute a material defect within the meaning of § 434 and/or § 633 of the German Civil Code (Bürgerliches Gesetzbuch – BGB). A defect will also be deemed to exist if the delivery of goods and/or performance of services should give rise to any legal claims of third parties under legislation governing product liability. A shipment will be deemed to have legal defects if the goods are encumbered by claims or rights of third parties as regards ownership, proprietary rights or other intellectual property at the time of passage of risk
2. Any representation of the Supplier to DAKOR GmbH in its written quotation to the effect that the goods will have a specific quality or be suitable for a specific application or reference to generally accepted standards or a specific mark of quality or any other representations will constitute a warranty.
3. DAKOR GmbH must inspect goods and/or services upon delivery or completion only to detect obvious material defects. DAKOR GmbH will inspect the goods to detect the presence of any nonconformity in terms of their nature,

quantity, quality and packaging on a sample basis only when the goods are first processed or used, but at the very latest six months after delivery. Inspection of individual shipments will suffice in the case of follow-up or partial shipments. In the case of the shipment of replacement goods due to a material defect, DAKOR GmbH will be under no obligation to inspect the goods prior to receipt of written notification from the Supplier to the effect that the defect has been cured. No such inspection will be required in the case of work or services not covered by the contract governing the purchase order pursuant to § 651 of the German Civil Code.

4. Obvious material defects must be reported to DAKOR GmbH within 5 working days after delivery of the goods and material defects discovered upon inspection within 10 working days after inspection. Concealed material defects must be reported within 15 working days after discovery, no later, however, than upon expiration of the period of limitation.
5. In the case of nonconforming goods and/or services, DAKOR GmbH may enforce all rights against the Supplier provided under the law and these General Terms & Conditions of Purchase. DAKOR GmbH may further deduct and retain from the purchase price an amount equal to up to 3 times that of the cost of correction. Instead of correction, DAKOR GmbH may opt to exercise its rights to a reduction of the price, rescission and/or payment of damages. DAKOR GmbH may refuse to accept overshipments, in their entirety or in part, without notification of nonconformity. In the event DAKOR GmbH requires that the Supplier cure a defect, the Supplier will indemnify DAKOR for any expense incurred, including overheads, from the time of delivery up to the time the defect is cured as well as for any expense incurred by DAKOR GmbH due to reimbursement of its customers or other third parties.
6. The periods of limitation for warranty claims pursuant to § 438 of the German Civil Code and claims for defects pursuant to § 634a of the German Civil Code will commence upon receipt of the goods and/or services by DAKOR GmbH at the agreed place of delivery or performance. The period of limitation will be 3 years and 10 years in the case of infringement of the rights of third parties unless a longer period is prescribed by law.

VI. Cancellation and Damages

1. The rights of the Supplier to withdraw from the Agreement will be governed by the relevant provisions of law. DAKOR GmbH may, notwithstanding any provisions of law, withdraw from the contract, in its entirety or in part, in the event the Supplier objects to application of these General Terms & Conditions of Purchase, if the written purchase order of DAKOR GmbH is received by the Supplier more than 14 calendar days after the date of issuance, if insolvency proceedings are initiated in respect of the assets of the Supplier, if the Supplier breaches any of its material obligations arising from this Agreement, if any nonconformity is not cured within a grace period set by DAKOR GmbH for such purpose or if the conditions for cancellation pursuant to these General Terms & Conditions of Purchase are fulfilled.
2. DAKOR GmbH may also bring claims for damages – for whatever legal reason – against the Supplier as provided by law. In the case of failure to deliver the goods and/or services or failure to deliver or perform on a timely basis, DAKOR GmbH may require payment of liquidated damages in the amount of 0.3% of the value of the respective shipment per working day of delay or any fraction thereof without presentation of any proof of loss. Further claims for loss or damages will remain unaffected.

VII. Liability of Supplier

1. The Supplier will hold DAKOR GmbH harmless from any and all claims brought by third parties in connection with the delivery of any product under any provisions of legislation governing products or product liability or any other legislation. This hold harmless provision will also cover reimbursement of expenses incurred by DAKOR GmbH as well as the cost of any field or recall action.

2. The Supplier will without prejudice to further claims of DAKOR GmbH obtain and maintain in force product liability insurance and product recall insurance with coverage of at least € 5 million per claim.
3. The Supplier will indemnify DAKOR GmbH for any loss or damage resulting from any regulatory order or fine arising from or in connection with the supply of goods.

VIII. Miscellaneous

1. The Supplier will upon first demand and without reliance on any other conditions or objections provide DAKOR GmbH with all appropriate information and technical documentation on the goods delivered in written form.
2. All related materials and documents will become the undisputed property of DAKOR GmbH upon delivery of the goods and/or performance of the services.
3. DAKOR GmbH consents to retention of title to delivered goods by the Supplier only in the form of simple retention of title. Notwithstanding any such retention of title, DAKOR GmbH will have the right to freely dispose of the goods at all times, namely, for the purposes of processing and/or resale, and transfer ownership of the goods to third parties even if processing or disposal results in extinction of the retention of title rights.
4. DAKOR GmbH will retain all rights of ownership, copyright and other commercial and intellectual property rights as well as rights arising from know-how, regardless of whether made available to the Supplier in physical or electronic form, by means of illustrations, drawings, calculations and other documents or as software. All documentation and software must be treated confidentially and used exclusively for the purposes of fulfillment of obligations arising in connection with this Agreement.
5. The place of delivery will be the location of the delivery address agreed between the Parties. The place of delivery will also be the place of performance for any replacements or corrective measures as well as the place of payment and performance for all other obligations arising in connection with business conducted between DAKOR GmbH and the Supplier. These provisions will also apply for the purposes of the return of goods or other services performed or documents provided. In the event the Parties have not agreed upon a specific delivery address, delivery will be made to the location of DAKOR Melamin Imprägnierungen GmbH at Gewerbestrasse 15, 72535 Heroldstatt.
6. Neither a handwritten nor electronic signature will be required to satisfy any written form requirement under this Agreement. Communication by fax or e-mail will suffice to satisfy the written form requirement as will any other legible and reproducible form of communication. The end of the message need not be explicitly identified.
7. All contractual and other matters involving the Parties will be governed exclusively by the law of the Federal Republic of Germany.
8. The local courts of 72535 Heroldstatt will have exclusive jurisdiction over any contractual or other disputes, including any disputes as regards the validity of these General Terms & Conditions of Purchase. DAKOR GmbH may, however, also bring action before the courts of the principal place of business of the Supplier.
9. DAKOR GmbH will process and store data on the Supplier in connection with business conducted between DAKOR GmbH and the Supplier only to the extent required to conduct such business and retain such data as required by law. Personal data will be transferred to third parties only insofar as necessary and with the express consent of the Supplier. Personal data will be collected, transmitted and otherwise processed exclusively on the basis of the Federal Data Protection Act (Bundesdatenschutzgesetz – BDSG) and taking into account the provisions contained in Art. 13 and 14 of the General Data Protection Regulation (GDPR), which are appended to these “General Terms & Conditions” in the form of an information sheet.

10. In the event any provision of these General Conditions of Purchase should be invalid, in its entirety or in part, the remaining provisions will retain their validity. The Parties will then replace the invalid provision by a valid formulation that most closely approximates the economic intent and purpose of any such invalid provision.