# DAKOR

# General Terms & Conditions of Sale of DAKOR MELAMIN IMPRÄGNIERUNGEN GMBH for Sales within Germany

Status: July 2019

### I. Scope of Application of the General Terms & Conditions of Sale of DAKOR Melamin Imprägnierungen GmbH

- 1. All current or future sales of goods to Customers within Germany by DAKOR Melamin Imprägnierungen GmbH (hereinafter referred to as "DAKOR GmbH") will be governed by these General Terms & Conditions of Sale. Any obligations undertaken by DAKOR GmbH under separate agreements will not affect the validity of these General Terms & Conditions of Sale.
- Terms and conditions of the Customer that differ from these General Terms & Conditions of Sale of DAKOR GmbH will have no validity even if no objection is raised to any such terms and conditions of the Customer or DAKOR GmbH makes delivery to the Customer unconditionally.
- 3. These General Terms & Conditions of Sale do not apply to sales to customers that are consumers within the meaning of § 13 of the German Civil Code (Bürgerliches Gesetzbuch BGB).

### **II. Placement of Orders**

- 1. Before any purchase order can be accepted, the Customer must inform DAKOR GmbH in writing if any of the following circumstances apply:
  - The goods to be supplied by DAKOR GmbH are not intended exclusively for usual use, but are expected by the Customer to exhibit certain characteristics. The same will apply in the event the Customer bases its expectations as regards the nature of the goods on public statements, advertising claims of DAKOR GmbH or other circumstances unrelated to a specific purchase order.
  - The goods are to be used under unusual conditions, in particular as regards potential risks in respect of health, safety and environmental risks or heavier duty use.
  - The use of the goods by the Customer will be associated with atypical or unusual risks of liability that in particular exceed the limits to damages specified in section VII insofar as such risks are known or should have been known to the Customer.
  - The goods are intended for use outside Germany or are to be delivered by the Customer to a purchaser in another country.
- Purchase orders will be valid only if placed in writing. In the event the Customer's purchase order differs from a quotation of DAKOR GmbH, the modified purchase order will be valid only after receipt of written confirmation from DAKOR GmbH. The rules governing contracts that fall under electronic commerce pursuant to § 312 i(1) sent. 1 nos. 1 3 of the Civil Code will not apply.
- 3. All purchase orders placed with DAKOR GmbH must be confirmed in writing. In the event DAKOR GmbH should fail to respond to a Customer's offer or purchase order, this will not constitute acceptance of any such offer or purchase order. DAKOR GmbH reserves the right to take up to 14 (fourteen) calendar days from the time of receipt of a purchase order from the Customer to issue written confirmation of acceptance. In the event the Customer does not

receive confirmation within 14 days, the sale will be considered to have not been consummated. The Customer must notify DAKOR GmbH in writing without delay in the event confirmation of a purchase order is not received from DAKOR GmbH within 14 calendar days.

4. Written confirmation of acceptance by DAKOR GmbH will also be determinative and binding for the purposes of definition of the content and scope of the purchase order in the case of any deviation from the specifications of the Customer in respect of the nature, prices and quantity of the goods or otherwise, namely, as regards the precedence of these General Terms & Conditions of Sale over any other terms and conditions.

On the other hand, no sale will be deemed to have been consummated in the case of any difference between the content of DAKOR GmbH's confirmation of the purchase order and that of the purchase order or the offer of the Customer if the Customer has notified DAKOR GmbH of such differences in writing within no more than 7 calendar days of receipt of confirmation of the purchase order from DAKOR GmbH.

- 5. In the case of special orders, DAKOR GmbH may ship up to 30% in excess of or less than the quantity ordered and adjust the price accordingly unless expressly agreed otherwise.
- 6. Special properties or characteristics, i.e., if the Customer has specific expectations as regards the use or nature of the products, warranties or other representations with respect to the goods or performance or requires descriptive materials, instructions for use and/or safety information in electronic or printed form, must be expressly confirmed in writing by DAKOR GmbH in each case.
- 7. Confirmations of purchase orders prepared by the Customer will not be binding even if no objection is raised by DAKOR GmbH in the given case.
- 8. Unless acting in an authorized capacity, employees, sales representatives and other sales agents are not authorized to make representations or warranties to the Customer on behalf of DAKOR GmbH that differ from written confirmations of acceptance of orders issued by DAKOR GmbH.

### III. Duties of DAKOR GmbH

- 1. DAKOR GmbH agrees to provide the Customer with goods as specified in the written confirmation of acceptance of the purchase order and transfer ownership of such goods to the Customer. In the event the description of the goods is not sufficiently precise, DAKOR GmbH may make assumptions as regards specifications on the basis of the discernible and legitimate interests of the Customer. DAKOR GmbH will be under no obligation to perform any services for the Customer that are not specified in the written confirmation of acceptance of the purchase order issued by DAKOR GmbH or these General Terms & Conditions of Sale. DDAKOR GmbH will also be under no obligation to provide or make available any printed materials, information, accessories, processing instructions or support. DAKOR GmbH's obligations in connection with a given sale will pertain exclusively to the respective Customer.
- 2. Third parties, including but not limited to customers of the Customer, may not require that DAKOR GmbH make delivery to them or bring any other claims of a contractual nature against DAKOR GmbH.Claims of the Customer arising in connection a given sale may not be assigned to third parties without the consent of DAKOR GmbH. The Customer agrees to hold DAKOR GmbH harmless from any claims brought against DAKOR GmbH by third parties in connection with any sale made by DAKOR GmbH.
- 3. DAKOR GmbH agrees to supply the Customer with the goods ordered as agreed on the basis of these General Terms & Conditions of Sale, taking into account usual commercial tolerances as regards type, quantity and quality, and of usual kind and quality otherwise. Dimensions, structure and color may vary as a function of the nature of the materials used and as usual in the trade.

DAKOR GmbH reserves the right to make partial delivery and invoice partial shipments separately.

4. DAKOR GmbH will deliver the goods EXW (Incoterms 2010) to the delivery address of the Customer specified in the written confirmation of acceptance of the purchase order on the agreed date of delivery and – if no such address is

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provided – make the goods available for collection by the Customer in normal packing at DAKOR GmbH, Gewerbestrasse 15, 72535 Heroldstatt. DAKOR GmbH will be under no obligation to notify the Customer of the availability of the goods on the day of delivery or to separate or identify the goods in advance. Notwithstanding application of other clauses of the Incoterms, DAKOR GmbH will also be under no obligation to inspect the goods prior to transfer of possession to the Customer to ensure conformity, to provide the Customer with information on acceptance of the goods, to ensure the operational safety and safe loading and transport of the means used to transport the goods or to organize shipment or insure the goods. Other clauses will apply only insofar as they concern shipment and the cost of shipment.

- 5. Compliance with delivery dates and times by DAKOR GmbH presupposes that the Customer will have fulfilled all of its obligations and provided all documents, permits, or approvals in a timely manner, made payments on account as agreed and fulfilled all other obligations in a timely manner. Stated delivery times will commence on the date of the written confirmation of acceptance of the purchase order issued by DAKOR GmbH. DAKOR GmbH reserves the right to make delivery prior to the agreed time or to schedule delivery within an agreed delivery period.
- 6. DAKOR GmbH may also fulfill its contractual obligations after the contractually agreed date of delivery without default if the Customer has been notified of the delay and informed of a period for fulfillment. DAKOR GmbH may under such circumstances also make repeated efforts to fulfill its obligations after such period.
- 7. Regardless of whether the goods are shipped by DAKOR GmbH, the Customer or a third party, the risk or loss or damage will pass to the Customer even if the goods are not clearly identified as soon as they are made available to the Customer in compliance with the provision contained in section III.4. The Customer will assume responsibly for loading and shipment of the goods at its own expense.
- 8. DAKOR GmbH may rely on the defense of uncertainty pursuant to § 321 of the Civil Code if concerned that the Customer will not fulfill any or all of its contractual obligations. This will apply in particular if the Customer should fail to fulfill satisfactorily its obligations towards DAKOR GmbH or any third party, if the Customer should fall into arrears of payment or if the limit set by a credit insurer is exceeded with the pending shipment. Instead of reliance on the defense of uncertainty, DAKOR GmbH may make future shipments contingent upon payment in advance by the Customer even if shipment has already been confirmed. DAKOR GmbH may make further shipments contingent upon payment of an appropriate security under the conditions specified in § 321 of the Civil Code. Further legal rights of DAKOR GmbH will not be affected by § 321 of the Civil Code.
- 9. If events and circumstances beyond the control of DAKOR GmbH such as, for example, natural catastrophic events, war, labor disputes, shortage of raw materials and energy, disruption of traffic and operation, damage due to fire and explosion or official prohibition or requirements should prevent or interfere with the shipment of the goods, DAKOR GmbH will be released from its contractual obligations and not be required to acquire the goods from third parties for the duration of any such disruption and the effects thereof. If the duration of such events should exceed 2 months, DAKOR GmbH may withdraw from the sale.

# IV. Duties of the Customer

- Payment of the purchase price by the Customer will be due as of the date specified in the written confirmation of acceptance of the purchase order and in the absence of such upon issuance of the invoice. The legal amount of default interest will be determined pursuant to § 288 of the Civil Code. Outstanding amounts will become due and payable immediately in the case of retention of title to goods shipped to purchasers of the goods from the Customer of DAKOR GmbH, in the case of initiation of insolvency proceedings in respect of the assets of the Customer, if the Customer should fail to fulfill its obligations towards DAKOR GmbH or third parties without good reason, if the Customer should provide misleading information in respect of its creditworthiness or if the amount guaranteed by a credit insurer is reduced.
- 2. The agreed purchase price will cover the goods and services supplied or performed by DAKOR GmbH, including the usual packing materials provided by DAKOR GmbH. In the event delivery is not made within 4 months after consummation of the sale, DAKOR GmbH may invoice the price pursuant to its price list in effect as of the time of

shipment instead of the agreed price. Value-added tax will be invoiced separately at the legally applicable rate and paid by the Customer.

- 3. Discounts for prompt payment must be shown in the written confirmation of acceptance of the purchase order from DAKOR GmbH in the individual case and will apply only in the case of timely payment in full of all outstanding amounts due DAKOR GmbH by the Customer.
- 4. All payments must be made in full to a financial institution designated by DAKOR GmbH in euros without deduction of any costs or fees. Payment will be considered to have been timely if credited to the account as of the time due without reservation. Employees and sales representative or other agents of DAKOR GmbH are not authorized to accept payment.
- 5. DAKOR GmbH may at its own discretion credit payments received towards outstanding amounts due from the Customer by original right or by assignment.
- 6. The Customer may not refuse to make payment, refuse to accept goods or offset any amount due against any claims against DAKOR GmbH unless the claim of the Customer is due and either legally enforceable, undisputed or based on the same transaction. § 215 of the Civil Code is not applicable.
- 7. The Customer agrees to accept the goods at the agreed time of delivery without any additional extension at the specified delivery address and to fulfill all obligations arising in connection with the sale, under these General Terms & Conditions of Sale and in accordance with the rules of the ICC for the interpretation of the agreed clause of the Incoterms 2010 and applicable provisions of law. The Customer may refuse to accept the goods in the case of withdrawal from the sale under the conditions contained in section VI.1.
- 8. Notwithstanding any provisions of law to the contrary, the Customer will bear the expense of the reuse, recycling or disposal of goods shipped to the Customer by DAKOR GmbH and the corresponding packaging and packing materials. DAKOR GmbH will be under no obligation to accept the return of goods or packaging or packing materials from the Customer or third parties to comply with any provisions of law governing the disposal of waste.
- 9. The Customer agrees to refrain from any business transactions involving the goods acquired from DAKOR GmbH that are prohibited by governmental regulations, including in particular foreign trade and U.S. export control laws. In the case of doubt, the Customer will obtain the written consent of DAKOR GmbH.

## V. Nonconformance

- 1. Goods supplied by DAKOR GmbH will be deemed defective in the case of not insignificant deviation from the written confirmation of acceptance of the purchase order as regards their nature, quantity, dimensions, properties or serviceability at the time of passage of risk or, in the absence of any express agreement, in the case of not insignificant deviation from the quality commonly found in Germany or if the goods are unsuitable for common use in Germany. Shipments with (hidden) shortages will be deemed nonconforming. DAKOR GmbH will accept no liability for natural deviations as regards the structure, color and grain of goods or color stability and weather resistance.
- 2. Shipments of goods by DAKOR GmbH will be deemed to have a defective title if encumbered by the rights or claims of third parties as of the time of the passage of risk. Notwithstanding any provision of law to the contrary, the rights or claims of third parties based on commercial or other intellectual property will be deemed to constitute a defect in title only insofar as such rights are registered, published and valid in Germany and preclude the use of the goods in Germany for the purposes for which they are sold.
- 3. Unless expressly stipulated in the written confirmation of acceptance of the purchase order issued by DAKOR GmbH, DAKOR GmbH does not warrant that the goods are suitable for any use other than their intended use or fulfill of any requirements of the Customer that exceed usual characteristics or are not encumbered by rights or claims of third parties outside Germany. DAKOR GmbH also accepts no liability for defects arising after passage of risk. The same will apply in the event the Customer remedies defects itself or has defects remedied by a third party without the permission of DAKOR GmbH.



- 4. Warranties or representations by DAKOR GmbH must be agreed separately and included in the written confirmation of acceptance of the Customer's purchase order. The use of catchphrases, references to generally accepted standards, trademarks or signs of quality in the course of correspondence in connection with a sale and submission of samples will not constitute a warranty or representation. The employees of DAKOR GmbH, its sales representatives or other sales agents are not authorized to make statements regarding the use or economy of goods marketed by DAKOR GmbH or make any warranties or representations.
- 5. In order to protect the Customer's warranty rights, the Customer must, regardless of the respective intended use, carefully inspect each individual shipment without delay to ascertain the presence of any obvious typical deviations in quality, quantity or any other respect, verify compliance with product-specific legal requirements and other regulatory requirements and detect damage incurred in transit or damage to packaging prior to acceptance.
- 6. Notwithstanding the duty of the Customer to notify DAKOR GmbH without delay of any nonconformance ascertained, the Customer must notify DAKOR GmbH of any physical defect or defect in title in connection with a shipment of goods within no more than 3 months after delivery of the goods. Notification of nonconformance must be made in writing, addressed directly to DAKOR GmbH and precisely formulated so that DAKOR GmbH is able to initiate action to remedy the defect without further consultation with the Customer and enforce any rights of recourse DAKOR GmbH may have against its own suppliers. Employees, sales representatives or other sales agents of DAKOR GmbH are not authorized to accept notice of defects, acknowledge the existence of defects or make statements in respect of warranty rights.
- 7. If the Customer has properly reported a nonconformity or defect in title to DAKOR GmbH, the Customer will have the remedies specified in these General Terms & Conditions of Sale. Further claims of the Customer against DAKOR GmbH arising from its obligation to deliver goods that are free from defects are excluded. In the case of failure to provide proper notice, the Customer will have no legal recourse unless DAKOR GmbH has intentionally failed to disclose a defect. Any statements made to the Customer by DAKOR GMBH in respect of defects will not constitute a waiver of the duty to submit a proper notice of nonconformance.
- 8. The Customer will have no recourse against DAKOR GmbH in connection with the delivery of defective goods if and insofar as the Customer is liable to purchasers of goods from the Customer for the nature or properties of the goods that have not been agreed to by DAKOR GmbH and the Customer or if the Customer cannot be held legally liable for delivery of defective goods.
- 9. In the case of any claims against DAKOR GmbH arising from the delivery of defective goods to the Customer pursuant to the provisions contained in these General Terms & Conditions of Sale, the Customer may require that DAKOR GmbH remedy defects within an appropriate period after receipt of written notice of defect as prescribed by law. The delivery address of the Customer specified in the confirmation of acceptance of the purchase order will be the place of performance for the purposes of corrective action. DAKOR GmbH will bear expenses incurred by the Customer in connection with such corrective action within Germany. The Customer will bear such expenses if and insofar as expenses are higher due to delivery and use of the goods outside Germany. After detection of a defect, the Customer must take all reasonable measures to keep the cost of corrective action low. In the event corrective action should ultimately prove ineffectual, be impossible or not be initiated within an appropriate period of time, the Customer may, without prejudice to other rights provided for under these General Terms & Conditions of Sale, reduce the purchase price as allowed by law or set a period for correction under penalty of refusal to accept delivery in the case of failure to remedy the defect within a period of 4 weeks and rescind the sale upon expiration of that period. The above rights of the Customer will not affect the right of DAKOR GmbH to correct or replace defective goods under the conditions contained in section III.6.
- 10. All claims of the Customer arising from nonconformance will become time-barred 1 year after commencement of the legal period of limitation. This will not apply to claims of the Customer against DAKOR GmbH due to fraudulent, willful or grossly negligent breach of contract or claims arising from death or personal injury. The period of limitation will not be interrupted for the duration of measures taken by DAKOR GmbH for the purposes of correction or replacement.



1. Notwithstanding the above provisions, the Customer may cancel the purchase order as allowed by law if it has become impossible for DAKOR GmbH to fulfill its obligations, if DAKOR GmbH should fail to fulfill material obligations on a timely basis or in the case of any breach of the conditions set forth in these General Terms & Conditions of Sale attributable to DAKOR GmbH. In the event performance is called for by a specific calendar date, DAKOR GmbH will be deemed to be in default only after the Customer has expressly notified DAKOR GmbH accordingly in writing and set an appropriate period of time for compliance.

The Customer's declared intention to withdraw from the purchase order must be exercised within an appropriate period of time after the occurrence of the event responsible for such withdrawal in the form of written notice addressed directly to DAKOR GmbH.

- 2. DAKOR GmbH may withdraw from a sale under these General Terms & Conditions of Sale
  - if the sale is in violation of the law,
  - if the Customer objects to these General Terms & Conditions of Sale,
  - if the special provisions pertaining to the sale of consumer goods (§ 474 et seq. of the Civil Code) are applicable,
  - if a petition has been filed for initiation of insolvency proceedings in respect of the assets of the Customer,
  - if the Customer is in material breach of its obligations towards DAKOR GmbH or third parties without good reason,
  - if the Customer has provided incorrect information on its creditworthiness,
  - if the amount covered by a credit insurer is reduced,
  - if DAKOR GmbH does not receive supplies or does not receive such supplies on a timely basis for reasons not attributable to DAKOR GmbH,
  - if DAKOR GmbH cannot fulfill its obligations for other reasons or can do so only through the use of means that would be unreasonable in view of its own legitimate interests and those of the Customer in evidence at the time of acceptance of the purchase order and the agreed remuneration. Further legal rights of DAKOR GmbH will not be affected by the right of rescission; The Customer may not claim damages in the case of rescission by DAKOR GmbH.

#### VII. Damages

- 1. DAKOR GmbH will be legally liable for damages due to breach of precontractual obligations, in connection with agreements with the Customer, in the case of breach of warranties and representations or in the case of delay only under the following conditions:
  - Damages due to delivery of defective goods are excluded if and insofar as the nonconformance is insignificant.
  - Liability for loss of profit and/or consequential damages and moral damages is excluded.
  - Damages will be paid only in respect of such losses as remain after exercise of the rights to correction pursuant to sections V and VI and other remedies specified therein.
  - DAKOR GmbH's liability is limited to material breach of its obligations towards the Customer due to willful misconduct or gross negligence.

- In the absence of intentional breach of contract, DAKOR GmbH's liability will be limited to damages for typical, foreseeable losses beyond the control of the Customer.
- The liability of DAKOR GmbH in any given case will be limited to damages in the amount of 0.5% for each full week of delay or any fraction thereof, not to exceed a maximum of 5%, and 2.5% of the value of the goods not in conformity in the case of other breaches. The limit to liability will also apply in the case of gross culpable negligence on the part of DAKOR GmbH or its agents.
- Notwithstanding provisions of law to the contrary and the provisions contained in these General Terms & Conditions of Sale, the Customer may claim damages instead of performance only if the Customer notifies DAKOR GmbH accordingly in writing, sets an appropriate period for compliance and expressly demands payment of damages in lieu of performance in writing within an appropriate period following the occurrence of the circumstances responsible for such damages.
- DAKOR GmbH's liability for damages for breach of contractual and/or precontractual obligations towards the Customer will be limited exclusively to that specified in the provisions contained in these General Terms & Conditions of Sale. The Customer may not maintain concurrent causes of action, including in particular causes of a non-contractual nature. The Customer may bring no claims against the governing corporate bodies, employees, other collaborators, representatives and/or agents of DAKOR GmbH as private individuals for breach of any obligations of DAKOR GmbH. Insofar as claims of the Customer against DAKOR GmbH have not already become time-barred, any action for damages must be brought within a period of 6 months from the time of rejection of claims for damages by DAKOR GmbH. This will not apply in the case of willful misconduct on the part of DAKOR GmbH;
- The above provisions pertaining to the liability of DAKOR GmbH will also apply to claims of the Customer for indemnification for expenses.
- 2. The following will apply in the event the Customer is liable for payment of damages to DAKOR GmbH:
  - a) In the case of failure to make prompt payment, the Customer will pay reasonable costs of judicial and nonjudicial enforcement, but in no case less that a minimum of € 40.00 plus interest in the amount of 9 percentage points above the base interest rate of the German Federal Bank.
  - b) In the case of failure on the part of the Customer to take timely possession of the goods or failure to call up goods as agreed, DAKOR GmbH may claim payment of damages in the amount of a flat 15% of the value of the respective shipment without providing documented proof of any loss if the Customer then fails to take possession of or call up the goods within a period set by DAKOR GmbH for compliance. The Customer may provide proof that no loss occurred or that the loss was less than the above amount.
- 3. The Customer agrees to limit the scope and amount of its liability for damages in connection with its business with purchasers of goods from the Customer insofar as legally permissible and usual in the industry.
- 4. § 348 of the German Commercial Code (Handelsgesetzbuch HGB) will not apply.
- Limitations to liability under these General Terms & Conditions of Sale will not apply in respect of the liability of DAKOR GmbH
  - under the German Product Liability Act (Produkthaftungsgesetz ProdHaftG),
  - in the case of fraudulent concealment of nonconformance,
  - in the case of goods covered by a warranty or
  - in the case of claims arising in connection with the loss of life, bodily injury or illness due to culpable negligence.

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#### **VIII. Retention of Title**

- 1. Goods delivered to the Customer will remain the property of DAKOR GmbH until all outstanding and pending principal and ancillary claims of DAKOR GmbH against the Customer are satisfied in their entirety. In the case of a running account, retention of title will apply in respect of the current balance.
- 2. The Customer will allow employees of DAKOR GmbH access to goods that remain the property of DAKOR GmbH at any time during usual business hours until such time as DAKOR GmbH no longer retains title. The Customer will insure goods to which DAKOR GmbH retains title against theft, damage and destruction and at the request of DAKOR GmbH store the goods separately or properly segregate the goods at its own expense, clearly identify the goods as the property of DAKOR GmbH and take all appropriate measures to ensure robust retention of title. The Customer hereby irrevocably assigns a security interest in any and all claims of the Customer against the insurers to DAKOR GmbH, and DAKOR GmbH hereby accepts such assignment.
- 3. The Customer will notify DAKOR GmbH in writing without delay if any third party should seek to enforce claims or rights in respect of goods to which DAKOR still retains title or receivables assigned to DAKOR GmbH under the conditions pertaining to retention of title and support DAKOR GmbH's efforts to defend its interests free of charge. In the event a third party should acquire any rights in goods while DAKOR GmbH retains title to such goods, a security interest in the rights of the Customer against such third party will be irrevocably assigned to DAKOR GmbH, and DAKOR GmbH hereby accepts such assignment.
- 4. The Customer may dispose of goods to which DAKOR GmbH retains title in the normal course of business only if not in arrears of payment and payment to the Customer by the purchaser of the goods from the Customer is not due before payment is due to DAKOR GmbH. The Customer will not be authorized to dispose of the goods otherwise (e.g., assignment of security interest, pledge, etc.). The Customer hereby irrevocably assigns to DAKOR GmbH a security interest in any and all claims against purchasers of goods from the Customer arising in connection with the disposal of the goods to which DAKOR GmbH retains title together with all ancillary rights. If the event the Customer credits proceeds from the disposal to a current account maintained for purchasers, the Customer will irrevocably assign a security interest in the entire credit balance to DAKOR GmbH. DAKOR GmbH hereby accepts such assignment.
- 5. The Customer will remain authorized to collect receivables assigned to DAKOR GmbH on behalf of the latter as long as the Customer is not in arrears of payment. The Customer may not assign receivables to third parties. The Customer will keep a separate account for payments received and, regardless of any later due dates agreed to by DAKOR GmbH, remit payments received to DAKOR GmbH without delay until all outstanding amounts due to DAKOR GmbH have been paid in full. If the event payments are made to the financial institution of the Customer, the Customer hereby irrevocably assigns the corresponding amounts due from its financial institution to DAKOR GmbH. In the event the Customer receives bills of exchange in payment from third parties, the Customer hereby irrevocably assigns to DAKOR GmbH the proceeds due from the financial institution if the bills are discounted. DAKOR GmbH hereby accepts such assignment.
- 6. It is deemed agreed that goods obtained from DAKOR GmbH by the Customer are processed or transformed for DAKOR GmbH as producer within the meaning of § 950 of the Civil Code and that this will entail no liability on the part of DAKOR GmbH. If the goods supplied by DAKOR GmbH will be mixed, combined or connected with other products so that the property of DAKOR GmbH is extinguished by operation of law, the Customer hereby assigns its property or co-property rights in the new product to DAKOR GmbH and will hold in trust the new product for DAKOR GmbH free of charge.
- 7. DAKOR GmbH will at the request of the Customer identify goods that remain the property of DAKOR GmbH. DAKOR GmbH will be under no obligation to quantify the scope of its retention of title without being requested to do after receiving payment. If the Customer is in possession of goods to which DAKOR GmbH retains title that have not yet been completely paid for, DAKOR GmbH will at the request of the Customer release such goods insofar as the invoiced value of the goods exceeds the total amount of outstanding receivables by more than 20% and no rights to separate satisfaction exist. The same will apply accordingly if the goods to which DAKOR GmbH retains title are replaced by claims against third parties and these claims are enforced by DAKOR GmbH in its own name. DAKOR

GmbH will otherwise release securities at the request of the Customer insofar as the market value of the securities exceeds the total value of the secured claims by more than 50% plus the value-added tax incurred upon disposal.

- 8. If the Customer is in possession of goods to which DAKOR GmbH retains title that have not been completely paid for and insolvency proceedings are initiated in respect of the assets of the Customer or the Customer fails to fulfill its obligations towards DAKOR GmbH or third parties without good reason, DAKOR GmbH may revoke the Customer's right of possession and take possession of the goods without withdrawing from the sale. DAKOR GmbH will not have the right to take possession if and insofar as the insolvency administrator insists upon performance and in exchange pays the purchase price.
- 9. In the event of withdrawal from the sale, in particular due to arrears of payment on the part of the Customer, DAKOR GmbH may dispose of the goods as it sees fit and satisfy its claims from the proceeds. Without prejudice to any other rights DAKOR GmbH may have, the Customer will indemnify DAKOR GmbH for expenses incurred in connection with the execution of the sale, the processing of the sale to date and the rescission of the sale as well as for the cost of retaking possession of the goods and pay DAKOR GmbH a fee in the amount of 2% of the value of the goods for the use of the goods per month and any fraction thereof elapsed after the passage of risk.
- 10. In the event goods delivered to the Customer are processed or transformed or combined in any way with other products by the Customer, any warranty claims against DAKOR GmbH will expire.

#### IX. Miscellaneous

- 1. Neither a handwritten nor electronic signature will be required to satisfy any written form requirement. Communication by fax or e-mail will suffice to satisfy the written form requirement as will any other legible and reproducible form of communication. The end of the message need not be explicitly identified.
- 2. DAKOR GmbH will process and store customer data to the extent required to conduct business with the Customer and DAKOR GmbH is required to retain such data by law. Personal data of the Customer will not be transferred to other parties without the express consent of the Customer. Personal data will be collected, transmitted and otherwise processed exclusively in compliance with the Federal Data Protection Act (Bundesdatenschutzgesetz BDSG) and taking into account the provisions contained in Art. 13 and 14 of the General Data Protection Regulation (GDPR), which are appended to these General Terms & Conditions of Sale in the form of an information sheet as an integral part thereof.
- 3. The Customer will notify DAKOR GmbH without delay in writing if governmental authorities become involved in or take action in connection with the goods delivered. The Customer will also continue to observe the goods delivered while in use and notify DAKOR GmbH without delay in writing in the case of any concern that the goods could endanger third parties.
- 4. Without prejudice to any further rights DAKOR GmbH may have, the Customer will hold DAKOR GmbH harmless from any claims of third parties brought against DAKOR GmbH under the Product Liability Act or similar legislation insofar as such liability arises from circumstances such as, for example, the presentation of the product brought about by the Customer or other third parties under the control of the Customer without the express written consent of DAKOR GmbH. This will also include indemnification of expenses incurred by DAKOR GmbH. The Customer hereby expressly waives any further conditions or other objections to the right of DAKOR GmbH to be held harmless, in particular in respect of compliance with control and recall obligations as well as the right to plead limitation.
- 5. DAKOR GmbH retains all rights of ownership, copyright and other industrial rights and intellectual property as well as rights arising from know-how to illustrations, drawings, calculations and other documents, whether in physical or electronic form, as well as to any software developed by DAKOR GmbH in connection with fulfillment of the purchase order placed by the Customer. If and insofar as the Customer has made samples, drawings and other documents for decors and surfaces to be produced by DAKOR GmbH available to DAKOR GmbH in connection with the purchase order placed by the Customer, regardless of whether in physical form or on the basis of digital data, the Customer warrants and represents that it will hold exclusive rights to such documents and data. Documents

and data supplied by the Customer may be used by DAKOR GmbH exclusively in connection with the current purchase order and must be treated confidentially and not disclosed to third parties.

6. Notwithstanding any provisions of law to the contrary, tolling will also end if negotiations regarding an issue are not continued for over 4 weeks. Recommencement of the period of limitation for claims of the Customer will in any case require the express written confirmation of DAKOR GmbH.

#### X. General Contractual Principles

- The place of delivery will be that specified in the provision contained in III.4 of these General Terms & Conditions of Sale. The place of payment and performance for all other obligations arising in connection with business conducted between DAKOR GmbH and the Customer will be DAKOR Melamin Imprägnierungen GmbH, Gewerbestrasse. 15, 72535 Heroldstatt. These provisions will also apply if DAKOR GmbH makes delivery to the Customer or reverses a sale at a different location. Other clauses or Incoterms or clauses such as "F.O.B. ..." or similar clauses will result in a different arrangement only for shipment and freight costs; the provisions agreed to in these General Terms & Conditions of Sale will otherwise prevail.
- 2. Contractual and non-contractual legal relationships with the Customer will be subject exclusively to German law and customary German business practice. In the case of the use of commercial terms, the Incoterms 2010 of the International Chamber of Commerce will apply in the case of doubt, taking into account the understandings contained in these General Terms & Conditions of Sale. Exceptions to these contractual principles will be made exclusively on the basis of separate agreements between DAKOR GmbH and the Customer and these General Terms & Conditions of Sale.
- 3. Any contractual or other legal disputes arising from or in connection with purchase orders based on these General Terms & Conditions of Sale, their validity, breach or rescission as well any insolvency disputes will be decided in accordance with the rules of arbitration of Deutsche Institution für Schiedsgerichtsbarkeit e.V. (DIS) in the currently applicable version to the exclusion of recourse to the ordinary courts. The court of arbitration will consist of three arbitrators and a single arbitrator in the case of disputes involving an amount in controversy of less than € 150,000. Arbitration proceedings will be held in Cologne in the German language. The authority of the arbitrator will exclude in particular any legal authority provided by virtue of a personal or professional relationship.

In the event this arbitration clause is or should become invalid, any disputes will be brought before the courts with jurisdiction over 72535 Heroldstatt. Instead of bringing an action before the court of arbitration and regardless of the validity of the arbitration clause, DAKOR GmbH may, however, also bring an action before the courts with jurisdiction over 72535 Heroldstatt, the courts with jurisdiction over the place of business of the Customer or any other jurisdictional public courts.

4. In the event any provision of these General Terms & Conditions of Sale should be or become invalid, in their entirety or in part, the remaining provisions will remain valid. The Parties will then replace the invalid provision by a valid provision that most closely approximates the economic intent and purpose of any such invalid provision.